

Limited Lifetime Warranty Policy

Cabinets.com by Kitchen Resource Direct LLC offers a limited lifetime warranty against defects in workmanship and material. This warranty applies to the original purchaser that resides in the residential structure where the cabinetry were originally installed. The warranty runs for as long as you own the home and begins upon the date of delivery. Cabinets.com warranty is non-transferable. Cabinets.com has the right to determine if the product is repairable or replaceable and is limited to the repair or replacement of defective parts. In no event shall Cabinets.com pay for or be held liable for the cost of labor, installation, and touch-up of the replacement products or for any other cost related to the replacement of products, all of which is the responsibility of the person making the claim.

This warranty does not extend to defects caused by: improper handling, storage, installation, assembly, modifications or alterations to the product, extreme temperatures, intentional damage, fire or water, acts of nature, harsh abrasive chemicals, accidental misuse, or normal wear and tear. This warranty does not apply to any products used or installed in conjunction with the Cabinets.com cabinetry such as: plumbing fixtures, counter-tops, or appliances.

Cabinets are made of natural wood and may over time vary in texture, color or wood grain, and exhibit subtle changes over time. These variations are considered nature and are not covered under the Cabinets.com warranty program. These include but are not limited to:

- 1. Any condition or appearance caused by improper care or cleaning.**
- 2. Natural characteristics in the wood grain and color.**
- 3. Cabinetry is not intended for the external or commercial use, such applications are not covered under this warranty.**
- 4. Defects and/or joint separations that occur as a result of high humidity, high moisture content, and exposure to the extreme heat or improper storage.**

All warranty claims must be made via email to claims@cabinets.com and must have pictures along with a detailed description of the defects.

After Cabinets.com reviews the claim within a 72 hour period or three business days they will, at their discretion, determine to repair or replace the defective product. Cabinets.com will be responsible for all shipping and handling fees if a valid claim is approved.